



Website Terms of Use (<https://ranchosantana.com>)

Last updated: [30/06/2026]

PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE USING THIS WEBSITE.

BY USING OUR WEBSITE, YOU CONFIRM THAT YOU ACCEPT THESE TERMS AND THAT YOU AGREE TO COMPLY WITH THEM. IF YOU DO NOT AGREE TO THESE TERMS, YOU MUST NOT USE OUR WEBSITE. WE RECOMMEND THAT YOU PRINT A COPY OF THESE TERMS FOR FUTURE REFERENCE.

1. WHAT'S IN THESE TERMS?

1.1. These terms tell you the rules for using our website <https://ranchosantana.com> (the "**Website**").

1.2. Click on the links below to go straight to more information on each area:

- [WHO WE ARE AND HOW TO CONTACT US](#)
- [OTHER TERMS THAT MAY APPLY TO YOU](#)
- [WE MAY MAKE CHANGES TO THESE TERMS AND MAKE CHANGES TO OUR WEBSITE](#)
- [WE MAY SUSPEND OR WITHDRAW OUR WEBSITE](#)
- [YOU MUST KEEP YOUR ACCOUNT DETAILS SAFE](#)
- [HOW YOU MAY USE MATERIAL ON THE WEBSITE](#)
- [NO TEXT OR DATA MINING, OR WEB SCRAPING](#)
- [DO NOT RELY ON INFORMATION ON THIS WEBSITE](#)
- [WE ARE NOT RESPONSIBLE FOR WEBSITES WE LINK TO](#)
- [WE ARE NOT RESPONSIBLE FOR VIRUSES](#)
- [HOW YOU MUST USE THIS WEBSITE](#)
- [OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU](#)
- [WHICH COUNTRY'S LAWS APPLY TO ANY DISPUTES?](#)

2. WHO WE ARE AND HOW TO CONTACT US

2.1. <https://ranchosantana.com> is a website operated by Rancho Santana, operated by Rancho Santana Inc. & Compañía Limitada, a company registered in Nicaragua with tax registration number J0510000013038, with its registered address at Rancho Santana, Comarca Limon #1, Tola, Rivas, Nicaragua, 48500 (referred to as "**we**", "**us**" or "**our**" throughout these terms and conditions).

2.2. These terms are in the English language. Please see a Spanish language equivalent of the terms, found here: [\[insert Spanish translated version\]](#). If there is any dispute or inconsistency between the English and Spanish language version of these terms, the English version will take precedence.

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2.3. To contact us, please contact [[our customer service team](#)].

3. OTHER TERMS THAT MAY APPLY TO YOU

3.1. These terms refer to the following additional terms, which also apply to your use of our Website:

- our Privacy Policy, which explains how we collect, use and store your personal data.
- Our Cookie Policy, which sets out information about the cookies on our Website.

3.2. If you book any accommodation and activities through our Website, our [[Booking Terms and Conditions](#)] will apply to such bookings.

4. WE MAY MAKE CHANGES TO THESE TERMS AND MAKE CHANGES TO OUR WEBSITE

4.1. We amend these terms from time to time. Every time you wish to use our Website, please check these terms to ensure you understand the terms that apply at that time.

4.2. We may update and change our Website from time to time to reflect users' needs, changes to our products and our business priorities. We will try to give you reasonable notice of any major changes, or issue a suitable notice on our Website.

5. WE MAY SUSPEND OR WITHDRAW OUR WEBSITE

5.1. Our Website is made available free of charge.

5.2. We do not guarantee that the Website, or any content on it, will always be available or be uninterrupted. We may suspend, withdraw or restrict the availability of all or any part of the Website for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal, or issue a suitable notice on our Website.

6. YOU MUST KEEP YOUR ACCOUNT DETAILS SAFE

6.1. If you choose, or you are provided with, a user identification code, password or other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

6.2. We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms.

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- 6.3. If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at marketing@ranchosantana.com or contact [our customer service team](#).

7. HOW YOU MAY USE MATERIAL ON THE WEBSITE

- 7.1. We are the owner or the licensee of all intellectual property rights on the Website, and in the material published on it.
- 7.2. You may print off one copy, and may download extracts, of any page(s) from the Website for your personal non-commercial use.
- 7.3. You must not modify any materials you have printed off or downloaded in any way, and you must not use illustrations, photographs, video, or audio sequences or any graphics separately from any accompanying text.
- 7.4. Our status (and that of any identified contributors) as the authors of content on the Website must be acknowledged (except where the content is user-generated).
- 7.5. You are not permitted to use any trade marks, logos, or brand names which appear on the Website without our approval, unless they are part of the material you are using as permitted under these terms.

8. NO TEXT OR DATA MINING, OR WEB SCRAPING

- 8.1. To the extent allowed by law, you are prohibited from conducting, facilitating, authorising or permitting any text or data mining or web scraping in relation to the Website or any products or services provided via, or in relation to, the Website for any purpose, including the development, training, fine-tuning or validation of AI systems or models.
- 8.2. The provisions in this clause should be treated as an express reservation of our rights in this regard.

9. RULES ABOUT LINKING TO OUR SITE

- 9.1. You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.
- 9.2. You must not establish a link in a way that suggests any form of association, approval or endorsement on our part where none exists, and you must not establish a link from a website that is not owned by you.
- 9.3. Our Website must not be framed on any other site, nor may you create a link to any part of our Website other than the home page.
- 9.4. We reserve the right to withdraw linking permission without notice.
- 9.5. The website in which you are linking must comply in all respects to our [\[Acceptable Use Policy OR Community Standards\]](#).



- 9.6. If you wish to link to or make any use of content on our site other than that set out above, please contact marketing@ranchosantana.com.

10. DO NOT RELY ON INFORMATION ON THIS WEBSITE

- 10.1. The content on this Website is for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on the Website.
- 10.2. Although we make reasonable efforts to update the information on the Website, we make no representations, warranties or guarantees, whether express or implied, that the content on the Website is accurate, complete or up to date.

11. WE ARE NOT RESPONSIBLE FOR WEBSITES WE LINK TO

- 11.1. We may provide links to other websites. If we do this, those links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over those sites or resources.

12. WE ARE NOT RESPONSIBLE FOR VIRUSES

- 12.1. We do not guarantee that the Website will be secure or free from bugs or viruses.
- 12.2. You are responsible for configuring your information technology, computer programs and platform to access the Website. You should use your own virus protection software.

13. HOW YOU MUST USE THIS WEBSITE

- 13.1. You must not misuse the Website by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful, or otherwise harmfully interacting with the Website or any part of it. You must not attempt to gain unauthorised access to the Website, the server on which the Website is stored or any server, computer or database connected to the Website or any other equipment or network connected with the Website. You must not interfere with, damage or disrupt any software used in the provision of the Website or any equipment or network or software owned or used by any third party on which this site relies in any way. You must not attack our site via a denial-of-service attack or a distributed denial-of-service attack. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use the Website will cease immediately.

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- 13.2. We will consider any content you upload to the Website to be non-confidential and not protected by any trade mark, patent or copyright, that is, in the public domain. You own your content, but you grant us a worldwide, non-exclusive, royalty-free, transferable licence to use, store and copy that content and to distribute and make it available to others.
- 13.3. Content which is unlawful or which may cause offence is strictly prohibited.
- 13.4. All information which you submit must be accurate, truthful and should not be copied.
- 13.5. You must use your own identity when using the Website. You must not use information about any other person without their permission.
- 13.6. We have the right to remove any posting that you make on the Website.

14. [USER-GENERATED CONTENT IS NOT APPROVED BY US

- 14.1. The Website may include information and materials uploaded by other users. This information and these materials have not been verified or approved by us. The views expressed by other users on the Website do not represent our views or values.

15. OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU

- 15.1. We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.
- 15.2. Different limitations and exclusions of liability will apply to liability arising as a result of the supply of any booking services to you, which will be set out in our [\[Booking Terms and Conditions\]](#).
- 15.3. We provide the Website for domestic and private use. You agree not to use the Website for any commercial or business purpose, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

16. WHICH COUNTRY'S LAWS APPLY TO ANY DISPUTES

- 16.1. These terms, and any disputes or claims in relation to these terms, are governed by the laws of Nicaragua. Any disputes or claims in relation to these terms will be resolved by *the courts of Nicaragua*.